

FAQ : PosLaju Go2u

No.	Question/Answer
Q1	What is the purpose PosLaju provides Go2u mobile counter to customers?
	<p>The purpose PosLaju provides Go2u to customers :</p> <ol style="list-style-type: none"> a. To provide convenience to customers to have our service especially in the area where we have no presence. b. To provide options for the customer to access to PosLaju service without having to go to PPLs or Pos Malaysia branches. c. To position PosLaju closer to community as their preferred courier service provider for On Demand services. d. To increase our market share for courier, express & parcel as well as strengthening PosLaju brand in the market.
Q2	What products and services that may be offered by PosLaju Go2u?
	<ol style="list-style-type: none"> i. PosLaju Domestic Delivery Service (excluding Same Day Delivery Service) ii. PosLaju Expedited Mail Service (EMS) iii. Prepaid Box and Envelope iv. Parcel Pos Express v. Flyers Pack
Q3	What are the operating hours for PosLaju Go2u?
	<p>Operating hour for PosLaju Go2U is flexible depending on the locations and events including weekend.</p> <p>Normal Operating Hours as follow:</p> <p><u>Open</u> Monday – Saturday (10 am – 8 pm) Saturday & Sunday (10 am – 3 pm) - depending on the routes and events</p> <p><u>Close</u> Friday (12.30 pm – 2.30 pm) Public Holiday</p>
Q4	Where is the location PosLaju Go2u
	<p>PosLaju Go2u has started its operation at hypermarket (such as Giant, Tesco, Aeon Big, etc.) and PosLaju is identifying more suitable locations. PosLaju Go2u also supports operations at PosLaju centres and has covered events across Malaysia such as EH! Mega Bazaar 2014, Kembara Mahkota Johor 2014 and most recents, Festival Keusahawanan at Universiti Tun Hussein Onn, Johor.</p>
Q5	How can I find Go2u?
	<p>Visit PosLaju Instagram and Facebook Page</p> <p>Instagram – Poslaju</p> <p>Facebook – Official : PosLaju National Courier</p>
Q6	How many PosLaju Go2u operates nationwide?
	<p>Currently, there are four (4) PosLaju Go2U vehicles under the supervision of 4 PPLs - Shah Alam, Cheras, Bandar Baru Bangi and Kuala Lumpur.</p>